



Certificate of Insurance

THIS CERTIFICATE OF INSURANCE IS PROVIDED FOR INFORMATION PURPOSES ONLY AND DOES NOT ALTER, AMEND OR EXTEND THE COVERAGE OF THE POLICY DESCRIBED ABOVE. FOR A FULL DESCRIPTION OF THE TERMS, CONDITIONS AND EXCLUSIONS OF THE POLICY, REFER TO THE POLICY WORDING.

Policyholder	EF Travel Canada Ltd. 60 Bloor St West, Suite 501 Toronto, ON M4W 3B8
Covered participants	Participants on Go Ahead Tours, departing from Canada
Group Policy Number	9907-98-40
Group Policy Insurer	Chubb Insurance Company of Canada 199 Bay Street, Suite 2500 P.O. Box 139, Commerce Court West Toronto, Ontario M5C 2V9
Effective	May 1, 2016

Coverage

The policy provides compensation to covered participants according to the following schedule:

Illness and Accident

A. Medical Expenses	\$50,000*
B. Emergency Home Evacuation	\$35,000*
C. Family Member Reimbursement	\$35,000*
D. Home Repatriation	\$35,000*
- local burial	\$7,500
E. Accidental Death	\$25,000
F. Accidental Disability	\$25,000

Baggage and Property

G. Baggage and Property	\$2,000
- Valuable Property	\$1,000
H. Valuable Documents	\$100

Delay

I. Baggage Delay	\$300
J. Personal Delay	\$600

Tour Cancellation and Interruption

K. Tour Cancellation	tour price
L. Tour Interruption	unused part of tour price
- transportation extra cost	ticket fare
- accommodation extra cost	\$500

*\$50,000 is the combined maximum compensation for A.

*\$35,000 is the combined maximum compensation for B, C and D.

Termination of Insurance

Your coverage under this insurance will end when, at the earliest:

- Your Go Ahead tour has ended (including the time it takes you to travel en direct route to your city of residence after the tour has ended).
- When the policy is cancelled.

Submitting a claim

If you need to cancel a tour then you should first contact Go Ahead and then contact Crawford Claims Agent. In order for the participant to obtain Tour Cancellation benefits Go Ahead must be notified in writing of the need to cancel a tour within 14 days of the event which causes the cancellation.

Go Ahead Tours

60 Bloor St W, Suite 501

Toronto, Ontario M4W 3B8

Telephone: 1 (800) 754-5066

Fax: 1 (800) 556-6046

Emergency Assistance while on tour:

Europ Assistance

Telephone:

1 (888) 748-9739 (toll free in the U.S. or Canada)

1 (240) 330-1476 (from other international locations, call collect)

Travel Risk Intelligence Portal access: www.chubb.com/travelhelp/ca

Group ID: N2CHUCA

Activation Code: 20130503

Claims Handling:

Crawford & Company (Canada) Inc.

400-90 Matheson Blvd. West

Mississauga, Ontario L5R 3R3

Attention: New CHUBB A&H Claim

Telephone: 1-855-897-8512

Fax: 905-602-0185

Email: Claimsalertadmin@crowco.ca